



## **IVAN KOSTADINOV GAIDARSKI**

## METHOD AND MODELS FOR DEVELOPMENT OF INFORMATION SECURITY SYSTEMS IN ORGANIZATIONS

## Abstract of PhD Thesis

For acquiring the academic degree "Ph.D."

in the scientific subject: "Computer systems, complexes and networks"

of the professional discipline: 5.3 "Informatics and computer sciences"

<u>Supervisor:</u> Assoc. Prof. Rumen Andreev, Ph.D.

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The PhD thesis was discussed and allowed to be defended during an extended session of the Department of "Communication systems and services" at IICT-BAS, which had been held on 27.01.2022.

The full volume of the PhD thesis is 142 pages. It consists of an introduction, four chapters and a conclusion, a declaration of originality of the results, a bibliography and appendices. The dissertation includes 48 figures,13 tables,139 cited literature sources and 2 appendices.

Approved by Supervising Committee:

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The materials for the defense of the Ph.D. thesis are at the disposal of the interested parties in room 215 of IICT-BAS, Sofia, Acad. "G. Bonchev" str., Bl. 25A.

#### Author: Ivan Kostadinov Gaidarski

## Title: METHOD AND MODELS FOR DEVELOPMENT OF INFORMATION SECURITY SYSTEMS IN ORGANIZATIONS

**Keywords**: agent, analysis, aspect, architecture, conceptual, environment, description, design, development, implementation, information, insiders, method, model, modeling, object-oriented, use case, organization, protection, systems, security, simulation, transformation, threats, UML, vector, vulnerabilities

## **GENERAL DESCRIPTION OF THE PH.D. THESIS**

## **Research topic and motivation**

Information is one of the most valuable assets of modern organizations. Intellectual property, know-how, patents, customer and supplier lists - this information is vital for any organization and forms its competitive advantage. One of the most important challenges facing them is the protection of information in all its forms - electronic and physical. The information must be reliably protected both from external attacks - hackers or natural disasters, and from internal - current and former employees, partners and suppliers. Their right of access to the organization's resources such as systems, networks and data requires protection against unauthorized leakage of information to comply with new strategy, different from that of traditional protection against external threats to the organization [1, 2].

The main threats today are related to data and information assets. The more valuable the assets, the more attacks they are exposed to. New and existing vulnerabilities lead to higher attack success rates. Therefore, threats are highly dependent on the vulnerabilities that can be exploited by the attacking party. Any change in one of the factors leads to an increase in its scope. For example, increasing the capabilities of threat agents, respectively, leads to more successful identification and exploitation of vulnerabilities, and consequently to greater success of attacks [25]. The introduction of new information assets leads to an increase in the area under attack, respectively to new weaknesses / vulnerabilities, new methods of attack and new threats. The introduction of the latest technological innovations leads to weaknesses that are related to technological immaturity, improper use and improper integration with existing systems, low consumer awareness and more. This creates the ground for new threats to these assets [25]. In order to reduce successful attacks on information assets, it is necessary to perform an analysis of all elements in the chain of vulnerabilities-threats - attacks.

The organizations create, adopt and approve a unified security policy, procedures and processes for information security. They are the result of the influence of various factors - the territory in which the organization operates, regulatory regimes, sector-specific requirements, standards and good practices. One of the main factors that the organization must comply with is the national legislation in force in the territory of the country in which it is registered or operates - tax legislation, penal code, permit regimes and others. In the aspect of Information Security Systems (ISS), in the field of our interest are the normative acts, forming the basis of the state policy in the field of cyber security - cyber security, cyber defense activities and counteraction to cybercrime [57].

Information security uses a number of security approaches, each of which has a specific area of application that answers the question "Where?" And a certain functionality - "How?". For example, we can use the multilayer security model, consisting of several layers - external network, network perimeter, internal network, computer equipment, applications and data. Each protective layer is exposed to different threats and has a certain set of security approaches to protect against them. For the complex protection of the organization the approaches for information protection in network communication and the approaches for data protection in hierarchical organizational communication are combined. To our familiar approaches to information security in network communications we can add additional approaches, such as demilitarized zone, virtual private network, audit, penetration tests, vulnerability analysis, password hashing, filtering and others [29].

Each of these approaches has its role and peculiarities in the protection of certain assets, located in a certain layer and requiring certain efforts and resources. Information security (IS) is concerned with ensuring the security of these assets. The best approach to

this is to consider each asset in the context of the associated risk of loss and its value. The main goal of IS is to protect information in all its forms. As a result of the pervasive penetration of information technology, information security is relevant to more and more aspects of modern life, such as production, workflow, daily communication, shopping or entertainment [29]. The same applies to the vital sites of the critical infrastructure, providing electricity, water, telecommunications and transportation. They are entirely dependent on information technology and, above all, on ensuring its security [33]. Information security refers to the protection of assets - information, hardware, software, processes or combinations thereof. In order to assess what to protect, it is first necessary to determine which assets are valuable and for whom [4].

IS is a continuous process of aligning risk with the business objectives of the organization and minimizing residual risk. Organizations need to develop a comprehensive, risk-based IS strategy to protect their sensitive information. The development of effective information security systems requires a good knowledge of a number of scientific and scientifically applied areas such as Information Security and Cyber Security, Systems Design, Data Analysis, Large Data Arrays, Software Engineering and Systems Analysis. The methods and principles of these areas are particularly useful for developing an effective information security system that protects sensitive data.

The development and subsequent implementation of a modern information security system (ISS) is essential for the viability of the modern organization, which, in addition to ensuring the protection of its assets, is necessary to comply with a number of regulatory requirements, good practices and standards.

### **Objective and tasks of the Ph.D. Thesis**

The objective of the dissertation is to create a method and models for development of information security systems, providing protection from internal threats (inside out direction) of sensitive information for different in nature and size organizations. The developed method should be applicable for the creation of ISS, implementing an approach for protection of sensitive data with Data Leak Prevention (DLP) solutions, suitable for application in organizations of different sizes, such as critical infrastructure, enterprises handling industrial secrets, trade or research organizations.

To achieve this goal, the following tasks have been formulated, which are in line with the different stages of ISS development:

- 1. Defining and classifying approaches for information security management and areas of application;
- 2. Analysis of the field of Information Security as part of the problem area of the Information Security System;
- 3. Description of the problem area of Information Security Systems in organizations through conceptual modeling;
- 4. Analysis and application of object-oriented approach in creating a project model of an information security system based on a conceptual model;
- 5. Defining an approach for transformation of the ISS project model into an implementation model;
- 6. Simulation of ISS and analysis of the generated test data

## Methodology

To achieve the goals and objectives formulated in the dissertation, an object-oriented approach is used in the design and implementation of top-down software systems. This is a methodology widely used by software engineers, which aims to avoid dependence on the specific technical means included in the system and formulates a development method that achieves a high degree of formalization. The achieved result is usually a step towards achieving a reference model for creating a software system in a particular field.

## List of publications

The publications on the dissertation have been reported and accepted for publication in the proceedings of three international conferences, one in specialized international journal with impact factor and one in an edition of an international academic publishing house.

- [1] Gaidarski I., Model Driven Development of Information Security System, Problems Of Engineering Cybernetics And Robotics, Bulgarian Academy Of Sciences, 2021, Vol. 76, pp. 47-62, p-ISSN: 2738-7356; e-ISSN: 2738-7364, DOI: 10.7546/PECR.76.21.04
- [2] Gaydarski, I., Minchev, Z., Andreev, R.. Model Driven Architectural Design of Information Security System. Advances in Intelligent Systems and Computing, Madureira A., Abraham A., Gandhi N., Silva C., Antunes M. (eds) Proceedings of the Tenth International Conference on Soft Computing and Pattern Recognition (SoCPaR 2018)., 492, Springer, 2019, ISBN:978-3-030-17064-6, ISSN:2194-5357, DOI:10.1007/978-3-030-17065-3\_35, 349-359.
- [3] Gaydarski, I., Minchev, Z., Conceptual Modeling of Information Security System and Its Validation Through DLP Systems. Proceedings of BISEC 2017, Belgrade Metropolitan University, 2017, ISBN:978-86-89755-14-5, DOI: 10.13140/ RG.2.2.32836.53123, 36-40
- [4] Gaydarski, I., Minchev, Z.. Virtual Enterprise Data Protection: Framework Implementation with Practical Validation. Proceedings of BISEC 2018, October 20, Belgrade, Serbia, Belgrade Metropolitan University, 2019, ISBN:978-86-89755-17-6, DOI:10.13140/RG.2.2.19996.33925, 10-15
- [5] Gaydarski I., Kutinchev P., Holistic Approach to Data protection identifying the weak points in the organization.. Proceedings of BdKCSE'2017 (7 December, 2017 Sofia), CAU, 2018, ISSN:2367-6450, 125-135

## **Project participation**

As part of the development of the dissertation, the PhD student took part in the following research projects:

- Research project on the topic: "Conceptual and simulation Modeling of Ecosystems for the Internet of Things (CoMEIN)", Contract H DN 02/1 of 13.12.2016, Competition for funding basic research - 2016, Mathematical sciences and informatics;
- Program "Young Scientists and Doctoral Students at BAS" 2017, Research Department "Information and Communication Sciences and Technologies", Research Project ent. № 72-00-40-230 / 10.05.2017 on the topic "Modeling of architecture of information security systems in organizations." Contract N: DFNP – 17-101 / 28.07.2017. Funding: Program for support of young scientists and doctoral students of BAS-2017.
- 3. Research project on the topic: "Information and communication technologies for a

digital single market in science, education and security (ICTNOS)", Contract N: DO1-205 / 23.11.2018

## Scientific and Scientific-applied contributions

- 1. A new classification of IS management approaches is proposed, depending on the type of communication and a detailed description of the foundation in the field of information security, based on its basic concepts;
- 2. A new method for developing information security systems in organizations has been proposed, which integrates model-based development of ISS by applying a top-down approach with a new method for analyzing the problem area of this type of systems. Characteristic of the proposed method is that it is technologically independent / condition to serve as a basis for creating a reference methodology for developing this type of systems /; flexible / allows expansion of an existing SIS with new functionality /; supports the interoperability of the SIS with an organization's existing information system by using the same approach to modeling both systems;
- 3. A multi-layered conceptual model of the problem area of information security systems has been developed as result of the application of two or more points of view in its description;
- Architectural and functional models of information security systems have been constructed on the basis of an existing conceptual model of the problem space with the help of the object-oriented unified language for description of UML software systems;
- 5. Comparative analysis of existing DLP platforms for implementation based on the requirements described in the analysis model;
- 6. A model for the implementation of ISS in an organization using the DLP implementation platform "Cososys Endpoint Protector 5.0.2.1" is proposed
- 7. A simulation model of ISS based on object-oriented description of its architecture has been implemented using agent-based representation in NetLogo and I-SCIP-SA environments; Simulation study of ISS architecture by performing stochastic validation and interactive verification

#### **Dissertation structure**

The full volume of the PhD Thesis is 142 pages. It consists of an introduction, four chapters and a conclusion, a declaration of originality of the results, a bibliography and appendices. The dissertation includes 48 figures, 13 tables, 139 cited literature sources and 2 appendices.

The introduction addresses the actuality of the problem, the main threats in cyberspace, regulations and legal frameworks.

Chapter 1 presents the basic concepts and basic principles for providing information security (IS). Different approaches to IS management, the areas of their application, as well as the main scientific areas relevant for the development of IS systems are discussed. Our method for developing information security systems in organizations, the phases of which it consists, the models that are constructed in its application and its characteristics are presented. A framework for describing the architecture of the system is defined. The main goal and tasks of the dissertation are formulated.

Chapter 2 defines the basic concepts in IS by using our method for analysis in the field

of ISS, which takes into account the views of all stakeholders in its development. The aim is to apply the top-down approach when designing such a system, which makes it possible to reach solutions that are not related to a specific implementation and can be guiding in creating systems of this type. As a result, the analysis is the basis for creating a conceptual model of the problem area of the ISS.

Chapter 3 presents a presented method for designing an Information Security System, designed for organizations and aimed at protection against leakage of sensitive information from the inside out, ie. as a result of the actions of insiders with legitimate access to the resources of the organization and its data. The possibilities of object-oriented approach for creating a project model of ISS are considered. A way to transform the ISS conceptual model into an object-oriented design model by using the object-oriented UML description language is shown.

Chapter 4 describes an approach for creating a model for the implementation of the ISS through our proposed methodology for development of ISS. On the basis of a project object-oriented (OO) model, an OO realization model has been built, in accordance with the existing environment. An analysis of the problem area has been performed and based on the developed conceptual model, as a result of this analysis, the requirements to the architecture of the developed ISS have been specified. An analysis of existing DLP implementation platforms was performed and the most appropriate one was selected in accordance with the analysis model. It is shown how the method presented by us allows for modeling and implementation of new aspects of ISS without having to design the system from scratch. The results of tests of the extended ISS are also presented. An agent-based simulation model has been created by transforming an object-oriented project model. Based on the agent-based model, the operation of the ISS was simulated using the NetLogo (v.6.0.4) and I-SCIP-SA simulation environments. An analysis was performed on the basis of test data, as well as data from real situations.

#### Introduction

The introduction consists of the topicality of the problem and the main threats in IS. The current directions for research of threats in cyberspace, as well as security threats in the present and last year are considered. An overview of the main regulations and legal frameworks in the field of information security - an unified security policy, procedures, processes and standards for IS, adopted in organizations in order to comply with regulatory and legal requirements, standards and good practices for IS. An overview of the national legislation in the field of IS, operating in the territory of the state in which it is registered or operates - tax legislation, penal code, permit regimes. The structure of the dissertation is shown.

# Chapter 1. Basic principles and method for development of information security system

#### 1.1 Basic principles for ensuring information security

This section presents the importance of the problems, related with information security and data protection, legal frameworks and regulations, providing IS, as well as the basic principles and security models for ensuring IS in an organization. We are discussing the major threats in cyberspace, the current threats for 2020 and 2021, and basic principles of IS, known as: Triad "Confidentiality, Integrity, Availability" (CIA Triad), the triple A (AAA) and the weakest link principles. We also consider basic protection models, such as perimeter protection, known as the "Lollipop model" and multi-layer model, known as "Onion model".

[2,21].

### **1.2 Approaches to information security management**

In this subsection we systematize the existing approaches to IS in organizations, depending on the type of communication within the organization. We distinguish 2 types of communication: Network communications and Hierarchical organizational communication (Figure 3):



. Figure 3. Approaches to IS depending on the type of communication

## **1.3 Areas of application of the different approaches to information security**

In this subsection we also consider the areas of application of the different approaches to protection. To illustrate, we use the multilayer protection model (Figure 2), consisting of several layers:



### Figure 4. Multilayer protection model

Each protective layer is exposed to different threats and has a certain set of security approaches to protect against them (Table 1).

Areas of application	Approaches for IS
External network	Demilitarized Zone, Virtual Private Network, Logging, Audit, Penetration Tests, Vulnerability Analysis
Network perimeter	Firewall, Proxy Server, Logging, Packet Filtering, Static Packet Filtering, Dynamic Packet Filtering, Penetration Tests, Vulnerability Analysis
Internal network	IDS, IPS, Logging, Audit, Penetration Tests, Vulnerability Analysis.
Computer equipment	Authentication, Endpoint protection, Firewall, Password hashing, Logging, Audit, Penetration tests, Vulnerability analysis, DLP.
Applications	Content filtering, Data validation, Audit, Penetration tests, Vulnerability analysis, Data Classification
Data	Encryption, Access control, Data archiving, Penetration tests, Vulnerability analysis, Data classification, DLP.

Table 1. Security approaches and areas of application

For the complex protection of the organization's assets, the approaches for information protection in network communication and the approaches for data protection in hierarchical organizational communication are combined. In addition to the already known firewalls, IDS, IPS, Anti Virus, Endpoint Protection, Perimeter Security and Cyber Threat Intelligence, DLP and Data Classification, several additional security approaches have been added [29]: Demilitarized zone (DMZ), Virtual private network (VPN), Logging, Auditing, Penetration Testing, Vulnerability Analysis, Proxy, Packet Filtering, Static packet Filtering, Dynamic Packet Filtering (Dynamic packet Filtering), Password Hashing, Content Filtering, Data Validation, Encryption, Access Controls, Backups, etc.

## **1.4 Main scientific areas of importance for the development of information security systems**

Here we look at the main scientific areas, needed to develop effective ISS: Cyber security, Systems design, Data analysis, Large data sets, Machine learning, Artificial Inteligence, Software engineering, System analysis.

Areas such as software engineering and systems analysis, the principles of which we use for our method for development ISS in organizations, are discussed in details. Particular attention is paid to the system development process (Figure 5), consisting of the main components and the links between them, considered in the context of ISS development:

- Problem area defines the area in which the ISS problem is solved;
- Problem implementation of a certain way of functioning of the ISS, which must work in a given environment;
- Implementation environment represents the conditions under which the ISS is implemented;
- Stages These are the stages through which the development of the ISS must pass;

- Creation of ISS models at different stages of development;
- Model transformation from one type to another.

The following stages of ISS development are distinguished:

- Collection of requirements identification of possible risks, according to the understanding of consumers;
- Analysis study of the problem area from the different perspectives of stakeholders;
- Design design of the structure and processes in the system;
- Implementation compliance of the ISS implementation with the specific implementation environment.

The models through the transformation of which the realization of a specific ISS is achieved are:

- A model for describing the risk that is managed by the ISS, based on the collected requirements to the system;
- ISS area model a model obtained as a result of the analysis of the problem area;
- ISS design model description of the architecture and functionality;
- Implementation model implementation model of the designed ISS depending on the conditions under which it will operate.



Figure 5. Systems development cycle

#### 1.5 Method for development of information security systems in organizations

The method consists of the following phases (Figure 6):

1. Defining a framework for describing the ISS architecture, according to IEEE 1471 [67, 88, 89] and IEEE 42010 [67, 89] standards. The framework is formed from the many perspectives of stakeholders / observers.

2. Analysis of the problem area of the ISS, to determine the requirements for the system from different points of view. Based on this analysis, the requirements for the ISS are formed.

3. Building a conceptual model of the problem area from different points of view. Creating generalized and detailed conceptual models.

4. Integration of conceptual models created from different perspectives. The conceptual modeling approach allows easy and unified presentation at the level of ISS concepts from different points of view. This facilitates communication between the observers of the developed ISS, who are related to the respective points of view.

5. Transformation of a conceptual model of the problem area into an object-oriented project model.

6. Aspect-oriented transformation of design model into an object-oriented realization model and an agent-based simulation model.

The models that are constructed using the method are shown in Figure 7 [135,136]. Based on the analysis of the problem area, a conceptual model called "Guiding Model" is constructed, through which the desired system architecture is presented. The supporting model is not related to a specific implementation, but serves to describe the main components of the system architecture. The conceptual model reflects the problem area from different points of view. In turn, this model consists of a "Generalized Model" and a "Detailed Model".



Figure 6. Method for development of ISS

Based on it, after a corresponding transformation, the following two main models are created - "Project Model" and "Realization Model". The Project model is object-oriented and consists of "Architectural" and "Functional" models, which present the description, respectively of the architecture and functionality of the system. "Realization model" represents a specific implementation of the system and can be done in two ways - by simulating a real system ("Simulation model") and by using specific existing systems, representing an environment for the implementation of ISS such as DLP ("Implementation Model"). The project model and the implementation model are representatives of the final models, which describe the system for the purposes of its development. Through the transformation models, the transformations between the models are presented - "Transformation of a conceptual model to an OO model" and "Transformation of an OO model".



Fugure 7. Models for ISS development

Characteristics of the method:

- The method is model-based, as a result of applying a top-down approach;
- Model-to-model transformation is applied;
- Aspect-oriented transformation of a project model to an reazlization model depending on two areas of interest of the system implementer: object-oriented approach and agent-based approach.
- Technologically independent, which creates conditions to be the basis of a reference methodology for the development of ISS

The top-down approach, which is applied in the development of an information security system, is an "from the general to the specific" approach. It makes possible to implement and review common IS policies, procedures and processes in order to achieve certain objectives. It is suitable for establishing a reference methodology for the development of ISS, based on a framework for their design, as it is technologically independent.

### 1.6 Defining a framework for describing the system architecture

The implementation of the first stage is based on the guidelines for creating a framework for architectural description of systems presented in the standards IEEE 1471 [88] and ISO / IEC / IEEE 42010 [89].

These standards introduce concepts related to how to describe the architecture of a system [67]: Environment, Stakeholder, Concern, View, Viewpoint, Architecture of the system (System Architecture), Architectural description, Architectural framework, Architectural View, Architectural Viewpoint, Model kind.

These concepts are applicable in the analysis of the field "Information Security System" and provide a context for defining a common conceptual framework, allowing the

construction of conceptual models of ISS. Figure 8 shows the area of interest of the ISS, which is used as a framework for the analysis of the field of Information Security system in the present dissertation.

The development of complex systems involves many participants - each with their own perspective. These are the so-called "stakeholders". Each stakeholder has relevant skills, responsibilities, knowledge and experience that determine the attitude and requirements of the system. In a system that uses different technologies (software, hardware) and has a variety of regulatory and regulatory requirements, it is inevitable to intersect or overlap the different perspectives of the participants in the process of its development. An additional complicating circumstance is the fact that the knowledge of stakeholders is presented in different ways. The different requirements apply to different stages of the system development and each of them can be subject to different strategies. Thus, one of the important tasks in the process of system development is the coordination of stakeholders and the unified presentation of their requirements and contributions to the system. This problem is solved through our proposed method for developing information security systems in organizations as shown in Fig. 8.



Figure 8. ISS area of interest

The method takes into account and unifies the requirements of the various elements and viewpoints in the field of interest of the ISS, which we consider:

- "Information Security" Viewpoint includes the basic concepts in information security (Threats, Vulnerabilities, Sources, Motivation, etc.), as well as the main approaches to the implementation of information security in organizations;
- "Risk analysis" Viewpoint through risk analysis the requirements to ISS are determined;
- Communication Viewpoint determines the way of communication, predetermining the approach to information protection;
- Technological Viewpoint. This Viewpoint includes different approaches in information and communication technologies such as object-oriented approach, agent-based approach and others..
- "Processing of Information" Viewpoint including the three main types of data defined according to information security Data-in-Rest, Data-in-Motion and Data-in-Use.

#### 1.8 Conclusion

The chapter presents the basic principles and security models for ensuring information security. The presented approaches for IS management in organizations are divided into

two groups, depending on the type of communication in the organization, predetermining the respective approaches for IS: communication on the basis of equality - "Network communication" (Networks from/in organizations) and "Hierarchical organizational communication". The areas of application of the different approaches to information security are shown.

The main scientific fields of importance for the development of information security systems are presented. Special attention is paid to systems analysis and the system development cycle. The main components and connections between them are considered in the context of ISS development.

A framework for architectural description of systems based on IEEE 1471 and ISO / IEC / IEEE 42010 standards is presented.

The main goal and tasks of the dissertation are defined.

Chapter 1 describes the implementation of task 1, defined in "Objective and tasks of the Ph.D. Thesis": 1. Defining and classifying approaches for information security management and areas of application;

As a result of the research activity the following scientific and scientific-applied contributions have been achieved:

- 1. Classification of IS management approaches, depending on the type of communication.
- 2. A new method for developing information security systems in organizations is proposed, which is model-based. It is the result of the application of the top-down approach, i.e. from the general to the particular. Characteristic of the proposed method is that it is technologically independent, which allows it to serve as a basis for a reference methodology for the development of ISS

### Chapter 2 Problem area analysis

#### 2.1 Information security - basic concepts and approaches for implementation

In this point the basic concepts and approaches for realization of IS are considered.

#### 2.1.1 Basic concepts in information security

Here we present the foundation of the field of information security, described through its basic concepts (Figure 9).



Figure 9. Vulnerabilities, threats and attacks

We define the basic concepts of IS: "Event", "Signals / Alarms", "Incident", "Breach", "Vulnerability", "Threat", "Threat Agent", "Attack", "Data Breaches", "Data Loss".

#### 2.1.2 Vulnerabilities. Threats. Sources and agents of the threat

This subsection examines in detail the terms "Vulnerabilities", "Threats", "Sources" and "Threat Agents" and their relationship.

#### 2.1.3 Vectors, targets and nature of the threat

The terms "Vector", "Purpose" and "Character of the threat" are considered here. According to the threat vector, threats can be classified into external and internal.

#### "External threats"

The vector of the attack on external threats is "outside – in", against the protected information assets. In the external threats is used the principle of the weakest link. The attacking party tries to find security vulnerabilities through which it can penetrate the secure network, servers or workstations and to take control of the information. Examples here are: Hacker Attacks, DoS Attacks, Worms, Trojans, Botnet, DoS and DDoS Attacks, Drive-by Exploits, and Code Injection (Code Injection Attacks) [25].

#### "Internal threats"

An incident caused by an internal threat occurs when an insider - employee, partner or third party provider with authorized access to information or systems, sensitive to the organization, intentionally or accidentally misuses this access, leading to negative consequences for the organization. There are many causes for incidents involving internal threats:

- Careless behavior of the insiders;
- Suppliers and external contractors;
- Too strict cybersecurity policies, leading to "Security Fatigue";
- Theft of electronic identity;
- Malicious users.

Internal threats can be divided into several main groups according to their source: Human Threat, User Activity, and Business Applications

#### 2.1.4 Attacks and counteraction

In this subsection the categories of attacks, their mechanism and the approaches for their neutralization are considered in detail.

#### 2.1.5 Approaches to Information security

Approaches to Information Security (AIS) are measures in the form of actions, processes or procedures taken to protect the information system from attacks on the Confidentiality, Integrity and Availability of the information system. The aim is to reduce the risk associated with information security [12]. The approaches are organizational, technological and technical, and are applied in accordance with the specifics of the Entity's activity [15] (Ordinance on the minimum requirements for network and information security). According to the time of its action, AIS can be logically grouped into several categories [2, 12, 13]: Preventive, Disclosure, Deterrent, Corrective, Restorative and Compensatory. AIS can have different physical realizations [2,12,13,14]: AIS for physical security, Administrative, Technological, Operational and Virtual.

#### 2.2 Risk analysis

In this section we consider the concepts of risk, risk management, risk assessment and risk assessment methods. As part of the risk assessment, the processes of identifying threats and vulnerabilities and assessing assets are also considered. Risk suppression

processes and a periodic assessment process are also described.

### 2.3 Types of communications

Here are the types of communication in the organization in terms of approaches to implementation:

- *"Hierarchical organizational communication"-* communication within an organization based on the hierarchical structure of the organization;
- "*Network communication*" communication that ensures equality between its participants.

Depending on the specifics of the two types of communication, different approaches to information security are used. In this dissertation the hierarchical organizational communication and the respective approaches for protection through Data Leak Prevention Systems (DLP), are considered.

From "Communication" viewpoint procedures and their formalization, formal and informal communication are distinguished as:

- *Formal communication* follows both the hierarchical structure of the organization and the horizontal communication between employees. It complies with set patterns specific to the organization, with priority given to messages sent by management down the structure;
- Informal communication is the daily communication between employees. It does not follow set patterns or a strict hierarchy, but it is vital to the organization because it carries out daily tasks.

#### 2.4 Technological viewpoint in ISS design

In this subsection we consider different technological approaches for the development of an information security system: Object-oriented approach, Agent-based approach and Multi-agent systems.

#### 2.5 Processing of Information viewpoint

Here we taking a look at the types of data processed, used and created by organizations. Each organization individually determines which data are vital to its functioning and which are secondary or supporting. By definition, sensitive data is data that an organization cannot afford to lose, disclose, or make available to unauthorized persons.

Depending on how the data is used, stored or transferred by the different systems and applications, 3 main states of the data are distinguished:

- Data at rest;
- Data in motion;
- Data in use.

#### 2.6 Conclusion

The presented analysis in the field of information security systems is part of the applied approach for the development of such systems, known as "top-down". It provides an opportunity to review and implement common IS policies, procedures and processes in order to achieve certain objectives. It is suitable for creating a reference methodology for the development of ISS, based on defining a framework for their design.

An attempt has been made to make a comprehensive view of the ISS from several viewpoints: Information Security, Risk Analysis, Processing of Information, the appropriate

computer technology for system development and possible types of communication object of information protection. Each viewpoint represents a perspective in which the area of existence of the system must be considered. The field of information security is described with the greatest attention and in the most detail, as it is the foundation of the information security systems.

Chapter 2 describes the implementation of task 2, defined in "Objective and tasks of the Ph.D. Thesis": 2. Analysis of the field of Information Security as part of the problem area of the Information Security System;

As a result of the research activity for definition and classification of approaches for information security management and in the analysis of information security as a part of the field of information security systems the following scientific and scientific-applied contributions are achieved:

- 1. A new method for analysis of the field of information security systems has been created and applied.
- 2. A new approach for analysis of the problem area of the information security systems has been developed and applied;
- 3. A new detailed description of the foundation of the field of information security is presented, based on its basic concepts.

### Chapter 3 Design of information security system in organizations. Analysis model. Project model.

The development of the ISS goes through the following stages (Figure 5):

- 1. Clarification of the requirements for the ISS,
- 2. System analysis of the requirements and construction of a model of the analysis coinciding with the model of the problem area
- 3. Creation of a ISS project model,
- 4. Building a realization model.

This subsection presents the process of defining a system framework for describing the ISS architecture. The system framework for defining the problem area of the ISS and subsequently the system architecture defines the boundaries within which the system is developed. The reference methodology for the development of ISS, proposed by us, is based on the framework for architectural description of software systems, described in the standards IEEE 1471 and IEEE 42010.

The architectural description marks the beginning of the creation of a ISS design model. It is used in the implementation of a real ISS, in the design of which the requirements of the different viewpoints in the field of interest of the ISS are taken into account and unified. The basic concepts underlying the framework for analysis of the field of ISS are presented in item 1.6 - Environment, Stakeholder, Area of interest, View, Perspective, System architecture, Architectural description, Framework for creating architectural description, Architectural view, Architectural point of view, Type of model are applicable in the analysis of the field Information Security. They define the general conceptual framework, allowing a multifaceted description of the problem area and defining the ISS architecture by using the potential of conceptual modeling [99, 100, 101].

#### 3.1.1 Description of the approach

The essence of our approach is first to create a generalized model, and then on its basis and a detailed model of the problem area of the ISS. Thus, we disregard unnecessary details and focus on the essential characteristics of the system. The process of conceptual modeling depends on the framework in which the basic concepts are formed.

Some of the requirements for the ISS are formed by the environment, which determines the conditions under which it will operate. These requirements are defined on the basis of our proposed method for analysis of the Problem Area and define a model of analysis. This analysis takes into account the views of all stakeholders in the development of the ISS, ensuring the complexity of IS approaches. The model of the problem area coincides with the model of the analysis. This model represents the desired system architecture. A distinction must be made between the architecture of the system and the description of the architecture, ie. Architectural model. While the definition of the system architecture reflects the model of the analysis, the architectural model is part of the design model.

For the purposes of designing on the basis of a created conceptual model, a description of the architecture and functionality of the ISS, which are components of the Project Model, is constructed. The construction of the Project Model is based on the use of object-oriented approach and object-oriented description language Unified Modeling Language (UML), providing tools for describing, analyzing, modeling and documenting the architecture and functionality of ISS [97, 98].

The project model consists of architectural model and functional model, described with the corresponding diagrams in UML. In constructing this model, the conceptual model is transformed into an object-oriented project model. The realization model can be implemented in two ways - through an agent approach, allowing simulation of the real system, or through the use of specific existing systems, representing an environment for the implementation of the ISS. Examples include DLP systems such as DeviceLock [95] and Cososys Endpoint Protector [96].

#### 3.2 Analysis model

At this point, the creation of the analysis model is presented. The system is designed in a given Problem Area (PA) in which the problems and tasks for implementation by the ISS are presented. As result of the analysis of the PA, a description of the problem area is reached and a Model of the problem area (MPA) is created. MPA is essentially a model of the Analysis. The MPA and the analysis model are equivalent. This model represents the desired system architecture.

The following requirements are set for the ISS model of the problem area:

1. In accordance with the way of forming concepts, the conceptual modeling predetermines at least two stages in creating the MPA: construction of generalized model and construction of a detailed model;

2. The architecture of the ISS must correspond to the description of the Problem Area, where the tasks to be performed by the system are defined;

The result of using conceptual modeling in creating a Model of Analysis is a conceptual model, which is essentially an abstraction. Each concept is considered as a separate component. Therefore, this model also represents the architecture of the ISS.

#### 3.2.1 Generalized model of the ISS problem area

As a result of the analysis of the problem area of the ISS, it can be summarized that the most important questions that a system must answer from the viewpoint of information security are: "What do we protect?", "Why do we protect?", "How are we protecting?" and "Where are we protecting?". The system framework for presenting the architecture of the ISS is essential for the development of the system because it identifies the main components needed to achieve its objectives [20, 125].

The components of the generalized model coincide with the tasks of the designed information security system. They reflect the relevant elements of the analysis of the field of Information Security. On this basis, we offer a meta-model, representing a generalized model of the problem area of the ISS. The model consists of six components corresponding to the basic concepts that represent the field of IS (Figure 14):

- "Endpoint protection" (Where do we protect?),
- "Protection of communications" (Where and What do we protect?),
- "Data protection" (What do we protect?),
- "Monitoring and Analysis",
- "Management and Configuration" (How do we protect?),
- "Security model and policy" (Why do we defend?).



Figure 14. Generalized conceptual model of the ISS problem area

At any time, the data can be in one of the three states: "Data at rest" (stored on a storage device, archive or network partition), "Data in motion" (data involved in communication, data for the status of a module) or "Data in use" (all data used or processed in applications) [23]. For the formal presentation of the data in the ISS, we create a meta-model (Figure 15), which is based on the viewpoint "Processing of Information" in the area of interest of the ISS (Figure 8) [19]. In order to protect the different types of data, it is necessary to implement specific approaches to information security in the main blocks of the meta-model from the viewpoint "Information Security". Data must be protected against loss, theft, and unauthorized access or uncontrolled changes through the application of AIS, such as: Privacy Control, Integrity, Access Control, Isolation and Replication [17, 18].

In order to take into account the requirements of all stakeholders, i.e. viewpoints, our approach allows the creation of any number of conceptual meta-models that can be combined in one system. The result is a multi-layered conceptual meta-model of the ISS which contains meta-models representing the respective viewpoint.

The multilayer meta-model shown in Figure 16 presents the "Information Security" and "Processing of Information" viewpoints and the interrelationships between them. As a structure, the obtained conceptual meta-model corresponds to the Multilayer protection model of Figure 4.



.Figure 15. Meta-model "Processing of Information"

The set of Approaches to Information Security, used in the model ensures the implementation of the basic principles of information security such as "CIA Triad", "Principle of the triple A" and the weakest link principle. The main goal is to protect the data in the organization. Due to the complexity of protecting all possible data, we focus on protecting the organization's sensitive data, which is defined depending on the environment in which the system is designed. Regulatory, legal and other requirements are taken into account and efforts are limited to the protection of relatively small in volume, but critical for the work of the organization data. Regulatory, legal and other requirements are taken into account and efforts are limited to the protection of relatively small in volume, but critical to the work of the organization data. These data are defined as sensitive and the purpose of the ISS is to protect them. The components of the meta-model perform different security functionalities.

Depending on the requirements of the different stakeholders, meta-models for the different viewpoints can be added to the conceptual model in order to meet their requirements for the ISS. The resulting multilayer conceptual model is transformed into a real physical realization of ISS.



Figure 16. Multilayer conceptual model of ISS

### 3.2.2 Detailed presentation of the problem area

Here is the detailed presentation of the problem area. Based on the generalized ISS model, a detailed model of the ISS problem area is created. We consider the detailed conceptual models of two of the concepts shown - "Endpoint protection" (Figure 17) and "Communication protection. (Figure 18).



Figure 17. Detailed conceptual model of the "Endpoint protection" concept

Endpoints are elements of the ISS that have computing and communication capabilities: devices, workstations, servers, elements of the communication infrastructure, cloud infrastructure and others. They have different functions and security requirements and their

protection can be achieved with specific Approaches to Information Security (AIS).

To ensure the Availability, Confidentiality and Integrity of the endpoint, the concept of "Endpoint Protection" must ensure the implementation of certain functionalities that are provided by the components shown in Figure.17.

The concept of "Protection of communications" provides security of connected endpoints and communication channels. Figure 18 shows a detailed model of the concept.



Figure 18. Detailed conceptual model of the "Protection of the Communications" concept

# 3.3. Project model of information security systems. Architectural and functional model

#### Approach to creating a project model

Based on the architectural description of the information security system, a project model of the system can be created. It allows the realization of real ISS. In the design of ISS, the requirements of the different viewpoints are summarized and taken into account. The ISS design approach is based on a model-to-model transformation. In our case we carry out the transformation:

### Conceptual model $\rightarrow$ object-oriented (OO) model

The most appropriate way to describe OO models is to use an object-oriented description tool, such as the object-oriented UML language. This language allows system developers to describe the requirements for ISS and its components, to sketch, modify and manipulate the proposed architectures, to repeatedly use individual components of ISS, to communicate the information collected during the development of the system. UML provides standard notation for system analysis, design and implementation.

#### 3.3.1 Object-oriented approach using object-oriented UML language

This subsection describes the general functionality and capabilities of the UML language, as well as the main types of diagrams (Figure 20). Through the different UML diagrams, different views of the system model can be represented.



Figure 20. Types of UML diagrams

The static structure of the system can be represented by Structural Diagrams. These include the following main types: "Class Diagram", "Object Diagram", "Packet Diagram", "Composite Structure Diagram", "Component Diagram", "Deployment Diagram: and "Profile Diagram".

Behavior Diagrams can represent the interactions and current states of components in a model, as well as to show how they change over time. These diagrams can be used to trace how the system operates in a real environment and to observe the effect of certain operations or events. These types of charts include "Use Case Diagrams", "Activity Diagrams", and "State Diagram".

The last type of UML diagrams are Interaction Diagrams. They are a subclass of Behavior Diagrams and are used to describe the interactions between the various elements in the model. This interaction is part of the dynamic behavior of the system. Such diagrams are: "Sequence Diagram", "Communication Diagram", "Timing Diagram" and "Interaction Overview Diagram".

#### 3.3.2 Architectural model of information security systems

The ISS architectural model is represented by static UML diagrams. To reflect the transformation of the generalized model of the ISS problem area from Figure 14 into an OO model, we use a "Class-diagram". To represent the object-oriented models of the detailed models of the concepts "Endpoint protection" (Figure 17) and "Protection of the Communications" (Figure 18) we use "Composite structure diagrams". A more detailed description of the architecture of the project model requires the use of "Object Diagram" and "Profile Diagram", which is currently not the task of the dissertation.

Based on the other static diagrams - "Packet diagram", "Component diagram" and "Deployment diagram", the Realization Model is built.

#### UML "Class Diagram"

The purpose of the Class Diagram is to show the static structure of the classifiers in the system. The diagram provides a basic notation that can be used by other UML diagrams. The class diagram consists of a set of classes and relationships between them [97]. The ISS concept represented by the generalized meta-model (Figure 14) can be described by a 'Class-diagram', as shown in Figure 21. We use the same concepts as in the meta-model, divided as methods of the four main classes.



Фигура 21. UML "Class diagram" of ISS

The "Endpoint Protection" and "Protection of the Communications" components correspond to the Endpoint Protection and Communications Protection methods in the Security class, and the Data Protection component is represented by the equivalent methods "Skip", "Block" and "Report" in the Data class. The Control class is an aggregation of the Endpoint Protection, Protection of the Communications, Data Protection, and Management and Configuration components.

#### UML "Composite structure diagram" of the class "Protection"

This type of diagram represents the internal structure of the respective class. The "Protection" class includes the "Endpoint Protection" and "Protection of Communications" methods, which provide data protection both at the endpoints and in the communication process. The class structure, expressed by a composite structure diagram, is shown in Figure 22.



Figure 22. UML Composite structure diagram" of the class "Protection"

#### 3.3.3 Functional model of information security systems

The functional model of ISS can be represented by dynamic UML diagrams: Behavior Diagrams and Interaction Diagrams. With their help can be described various aspects of the dynamic behavior of the system and the interaction of the various elements of the system with each other or with external entities. These diagrams are convenient for describing the results of the dynamic analysis of the ISS (Figure 23). The purpose of the analysis is to identify the possible variants of interaction, to describe them formally and to be embedded in the designed system so that it responds to the interaction according to the goals set in its design.

The ISS operates in a specific environment (1). In addition to providing the conditions for the functioning of the system, it also performs the interaction of the ISS with different entities - points of interaction (Pi1 .. PiN) in Figure 23. These entities outside the system interact with it in different ways, benefiting from the ISS. The modes of interaction can be described with a set of use case diagrams (2). These diagrams are the basis of the dynamic analysis and, accordingly, of the functional model of the ISS.

For each interaction of the ISS with an external entity / object, a basic use case diagram describing the main interaction and behavior as well as extended use case diagrams related to the basic diagram and extending the basic one can be compiled. Additional diagrams inherit the base diagram and add new aspects to the core interaction. Thus, a

set of use case diagrams is formed, related to one or more subjects and describing as fully as possible the interaction of the system with them. For each use case, the corresponding scenarios (3) describing the interaction and the expected response of the system are described. Each scenario can be analyzed using UML behavior diagrams. They can be interaction diagrams (4) (Sequence diagram, Communication diagram, Timing chart diagram, Interaction overview diagram) or Activity diagrams (5). The choice of (4) or (5) depends on the specifics of the system and the environment, so that its behavior can be most fully described. The next step is a description through state diagrams (6), through which we describe the change of state of the main elements of the ISS, summarizing its dynamic behavior.

The obtained set of UML diagrams describing the result of the dynamic analysis of the system forms the Functional model of the designed system. Each diagram describes the individual functionalities of the system, showing that the approach is applicable.



Figure 23. Approach to creating a functional model using dynamic UML diagrams

This subsection shows how different scenarios of interaction of the ISS with external entities can be described through the different dynamic diagrams. For example, a Use case diagram can conveniently describe different ways of communicating, such as sending an e-mail to a recipient external to the organization.

The following UML diagrams forming the functional model are interaction diagrams describing the interaction of the Management, Control, and Data classes and the Management, Control, and Protection classes. The classes are part of the Class Diagram of the ISS architectural model (Figure 21). This type of diagram easily reflects specific interactions of individual classes, such as inspecting the flow of information passing

through a communication channel for the content of organization-sensitive data or verifying compliance with security policies by individual users.

"Sequence diagrams" visualize the time sequence of interactions between the elements of the system, carried out through messages between them.

In addition to interaction diagrams, the dynamic behavior of the system presented with scenarios and use cases can be analyzed by activity diagrams. Figure 28 shows a diagram of the activity of one of the methods of the class "Protection" - "Endpoint protection", showing the verification of whether the information passing through a data channel is sensitive according to the criteria of the organization. Similar activity diagrams can be created for all class diagram methods. In such a way, it is possible to describe different cases for interaction with the system in detail.



Figure 28. UML Activity diagram of the endpoint protection method

#### 3.4 Conclusion

The third chapter presents an approach for designing ISS, designed for organizations and aimed at protection against leakage of sensitive information from the inside out, i.e. as a result of the action of insiders with legitimate access to the resources of the organization and its data. To determine the architecture of the system, the system framework presented in Chapter 2 is used, which helps us to specify the problem area of the SIS and to perform the relevant analysis.

This chapter presents a model of analysis that matches the model of the problem area. The construction of the model is based on the potential of conceptual modeling. As a result, a generalized conceptual model of the ISS problem area has been created. It is shown how the generalized model can be transformed into a multilayer when the analysis of more than one viewpoint in relation to the problem area of the system is taken into account. The presented multilayer meta model reflects the views "Information Security" and "Processing of Information". Based on the generalized conceptual model, a detailed conceptual model of its individual components is constructed. Detailed descriptions of the concepts "Endpoint Protection" and "Protection of Communications" are shown.

The process of creating an ISS project model is based on the implementation of the

"model to model" transformation. In this case, the conceptual model of the problem area of the system is used to create an object-oriented /OO/ project model. For this purpose, an object-oriented tool for describing models is used - the formal language UML. This language provides standard notation for systems design and implementation. It is shown that it allows system developers to present the requirements to the ISS and its components in a design model of the system, which consists of an architectural model and a functional model. It presents how individual aspects of the architectural model can be modeled, based on the respective conceptual models, using the following UML diagrams: "Class-diagram" and "Composite structure diagram". By modeling individual aspects of the functional model, it is shown how an object-oriented functional model can be compiled, based on the created conceptual models of the problem area. The following UML diagrams are used for this purpose: "Activity diagram", "State diagram", "Interaction overview diagrams", "Use case diagram", "Sequence diagram".

Through the applied method for analysis of the problem area, the possibilities for conceptual modeling and the approach for realization of the transformation "from model to model", considered in Chapter 3, tasks 3 and 4, defined in "Objective and tasks of the Ph.D. Thesis":

3. Description of the problem area of Information Security Systems in organizations through conceptual modeling;

4. Analysis and application of object-oriented approach in creating a project model of an information security system based on a conceptual model;

As a result of the research activity for creation of a methodology for development of ISS through a model of analysis and project model the following scientific and scientific-applied contributions are achieved:

- 1 A conceptual model of the problem area of information security has been developed;
- 2 A multi-layered conceptual model of the problem area of ISS has been created as a result of the application of two or more viewpoints in its description;
- 3 An approach for creating architectural and functional models of ISS, based on an existing conceptual model of the problem space using the object-oriented unified language UML software systems is presented.

# Chapter 4 Approaches to creating a model for the implementation of information security systems in organizations

According to the adopted methodology for the development of the ISS, on the basis of the project model a realization model should be created, which can be used for two purposes:

- Creating a realization model in accordance with the existing realization environment;
- Simulation of the operation of the designed ISS.

In order to achieve the first goal, as part of our proposed method, an analysis of the problem area is performed and based on the developed conceptual model, as a result of this analysis a platform for implementation is selected. The aim is to maintain the approach of object-oriented modeling. As a result, an object-oriented model of implementation must be created, which corresponds to the developed OO project model.

To achieve the second goal, the simulation environments NetLogo (v.6.0.4) and I-SCIP-SA are used, working on the basis of creating agent or multi-agent oriented models. This

requires the object-oriented project model described by UML to be transformed according to the requirements of the agent approach.

#### 4.1 Comparative analysis of existing DLP platforms based on an analysis model

Information security policy affects the individual jobs in the organization in different ways. Employees in different positions (jobs) use different data and have the appropriate regulated access to them. This is described in the information security policy adopted by the organization, based on their job description. The IP policy also describes which operations with this data are allowed and which are not for the job. The access to organization-sensitive data for the respective positions is explicitly described.

The main goal of DLP systems is to protect data from leaks outside the organization. AIDS systems provide a flexible platform for the implementation of the adopted information security policy with regard to data protection. They offer appropriate tools to describe, implement and control:

- Different types of data,
- Defining and working with sensitive data for the organization,
- Allowed and prohibited operations with different types of data from the respective jobs,
- Description of different scenarios for working with data,
- Description of regulations for data handling and their observance and control.
- Analysis of the observance of the security policy in the organization.

DLP systems have the ability to adapt to different jobs according to the requirements of information security policy.

#### 4.1.1 Applications of proposed by us method for specifying the ISS architecture

The ISS for organizations, designed by us is aimed at protection against leakage of sensitive information from the inside out by internal persons with legitimate access to data and resources of the organization. The architecture of the system is specified from the different points of view of the individual participants in the process of design and implementation of the ISS. A basic requirement for the system is to have an appropriate architecture that can be adapted to different information security policies, which set appropriate requirements for different users of information in an organization.

## This requirement is fully satisfied by proposed new method for specifying the requirements for the architecture of the ISS.

Based on the analysis of the problem area from different points of view and its subsequent conceptual modeling (Fig. 8), the requirements to the developed ISS are specified. This allows you to choose the right platform for its implementation. The first point to consider is the "Information Processing" point of view. It reflects the different types of data - data at rest, data in use and data in motion. Another point of view is the "Technology point of view", which reflects the ways of data protection and contains the supported platforms and technologies. It is of great importance to ensure operational. ISS compatibility, which builds on the addition of an existing ISS. The choice of platform for implementation is also used from the point of view of "Information Security", reflecting the requirements of the organization to data protection. They are described in the Information Security Policy. Based on the three points of view and the similar goals of the ISS designed by us and the systems for prevention of data leakage, a platform for realization of the DLP type is chosen. Using the conceptual meta-model from Fig.15, built from the point of view of "Information Processing", an analysis of leading DLP systems is performed (Cososys Endpoint Protector 5.0.2.1 [96], Symantec Data Loss Prevention 14.6 [137],

McAfee DLP Endpoint 9.3 .200 [138], Forcepoint DLP 8.9 [139], DeviceLock 8.2 [95]) and how they meet the requirements of the problem area.

As a result of the analysis, the most appropriate specific platform for implementation is selected. The DLP system chosen for the implementation of the ISS is part of its architecture. In our cases, based on the analysis, our choice falls on the DLP system Cososys Endpoint Protector 5.0.2.1 [96]. Apart from the advantage in terms of protection of basic data types (data at rest, data in use and data in motion), another major advantage is the provision of interoperability with other means and approaches to information security in the organization. An additional advantage of the chosen platform is its price. In the implementation of the SIS, the task of the selected DLP is only to ensure the protection of the organization's data from the inside out, without interfering with other means of protection.

#### 4.2 DLP Implementation Platform Cososys Endpoint Protector 5.0.2.1

In addition to agent-oriented models for simulation purposes, the realization model can be created using the existing implementation environment. To achieve this goal, we choose an existing platform for building DLP systems Cososys EPP 5.0.2.1 [96]. To create the model we use the approach of object-oriented modeling. As a result, we create an object-oriented realization mode, which corresponds to the developed OO project mode.



Fifure 31. DLP "Cososys EndPoint Protector 5.0.2.1" - Structure

The chosen implementation platform, Cososys EPP 5.0.2.1, consists of a hardware server and software modules Device Control, Content Aware Protection and eDiscovery. The hardware server provides centralized control of the DLP system, and the individual modules provide different functionality (Figure 31).

## 4.3 Object-oriented model of realization of information security systems in organizations

To create an OO realization model, we again use the UML toolkit. Through it we create the following diagrams:

- Packet diagram,
- Component diagram,
- Deployment diagram.

The packet diagram of the realization model (Figure 32) consists of the following main packages: "Device Control", "Content Aware Protection", "eDiscovery - Scanning at rest"

and "Reports and analysis "Corresponding to the main modules of the DLP system Cososys EPP 5.0.2.1. The DLP system is based on a client-server architecture. The workstations controlled by the system are called "Endpoints". At each endpoint, a client called an "agent" is installed, which controls the relevant data channels such as Lan network, wireless network, USB ports, Bluetooth ports, serial and parallel ports (Figure 33). The DLP system also controls the access of all devices using the channels and data ports - USB storage devices, printers, cameras, etc. The system communicates with the endpoint and enforces the adopted security policy, indicating WHO can use data channels and devices, WHEN to use them, HOW to use them (through what protocols and applications), WHAT data can be used and sent .



Figure 32. UML Packet diagram of DLP Cososys EPP 5.0.2.1



Figure 33. UML Component diagram of DLP Cososys EPP 5.0.2.1

The Deployment diagram models the physical implementation of the system components. Unlike the component diagrams used to describe individual components, deployment diagrams show how these components unfold in the real environment. An example diagram of an DLP system implementation is shown in Figure 34. Due to the fact that the ISS is usually a complex system composed of a large number of components, the diagram is simplified and shows several hardware components such as a DLP server connected to software agents, installed on consumer workstations. Through software agents, the DLP server monitors, controls and manages the data channels of endpoints (workstations and laptops) - LAN, wireless network, Bluetooth, USB ports, e-mail, chat communications and more. The DLP system is able to control the communication channels, to activate and deactivate the flow of data through them according to the context and the user. The data can be inspected by content, and in case of finding a violation - unauthorized leakage of data, it can be blocked and reported. The communication between the clients and the server is carried out through TCP/IP protocol.



Figure 34. UML deployment diagrams of DLP

## 4.4 Extention of the existing ISS with new use cases to protect sensitive data for the organization

The method proposed by us, combined with the use of a flexible implementation platform such as DLP, provides an opportunity to further develop existing ISS through new data protection scenarios, not yet implemented in the organization. The method allows for modeling and implementation of new aspects of ISS without having to design the system from scratch. Another main advantage of the method and use of DLP is the preservation of interoperability with other elements of the existing ISS or of separate approaches and mechanisms for information security, already implemented in the organization.

This is the case with an organization that has a functioning ISS and effectively protects its infrastructure through various approaches to information security (AIS) with network communication - Fig.3. Following the entry into force of the General Data Protection Regulation (EU Regulation 2016/679), which regulates the protection of personal data of citizens of the European Union, the organization has to comply with it and introduce measures to protect personal data of customers and employees.

To this end, the following changes in the information security policy are necessary:

- 1. Compliance with the requirements of the GDPR for the protection of personal data,
- 2. Protection of information from inside-out.

Their implementation is based on the definition and protection of sensitive information for

the organization. Description of the necessary scenarios for the protection of personal and / or sensitive data and compile the dynamic UML diagrams necessary for the implementation of the scenarios, related to the description of the dynamic behavior of the system (Figure 23).

The described scenarios are then added to the existing ISS, through the selected DLP for the implementation of protection in real conditions, taking into account the individual jobs and the specifics of their work with data.

## 4.4.1 Results of tests performed on the expansion of an existing ISS with new use cases for the protection of sensitive data

Proposed by us method for designing of ISS, expands the capabilities of existing information security systems. The detailed description of the use cases for the protection of organization-sensitive data through design models using UML diagrams at the design stage enables the SIS to accurately meet the objectives set for internal security policies, regulations and confidentiality directives. The implementation of the ISS with the DLP platform provides intuitive policy making describing use cases through the proposed scenarios.

The functionally extended ISS is an effective tool for preventing and investigating incidents involving the leakage of sensitive information.

The project model gives a clear idea of the processes related to the processing and transfer of information in the organization.

As a result of tests conducted on the further development of the existing ISS through new uses for the protection of organization-sensitive data, the following has been identified (Fig. 35):

- 1. Reduction of incidents related to leakage of sensitive information (Chart 1),
- 2. Restriction of the information channels through which sensitive information can leak (Chart 2),
- 3. Increasing the visibility of sensitive information such as Data in rooms (Chart 3),
- 4. Improving compliance with internal security policies, legal regulations and confidentiality directives (Figure 4),
- 5. The rules for the protection of sensitive data drawn up under the scenarios of use shall be strictly and unconditionally implemented by the Functionally Extended ISS.



Figure 35. Summary of test results for the development of an existing ISS

#### 4.5 Transformation of OO project model into agent-based realization model

Implementing a system with real components requires significant resources, time, serious effort and human capital to test and collect real data. For this reason, we need to simulate the operation of the designed system in the selected agent-based simulation environment. This requires transforming the created OO project system model into an agent-based realization model, the operation of which must be simulated.

In agent-based systems, the agent collects and processes information about the environment in which it operates and influences it based on decisions made by it and proactive activity. In ISS, we assume that individual agents performing independent tasks to protect an asset or information are part of the system. In order to achieve the objectives of the ISS, it must ensure the operation of several main types of agents, acting in a specific role and interacting between them: "Breaching Agent", "Protection Agent", "IS Policy Agent", "Monitoring agent", "Reporting agent", "Communication Agent", "Processing agent", "Storage agent", "Services agent ".

The transformation from the object-oriented project model of the ISS into an agentbased realization model is based on the class-diagram of Figure 21. It is evident that the class "Control" contains objects that have the potential to become pro-active agents, making independent decisions. This class interacts with the other classes (Security, Data, and Management), which shape the environment of the agent class, which provides them with the information they need to work to make decisions. In addition, agents act on this environment in order to achieve the specific results for which the ISS is set up and receive information from them on which to base its decisions. We can assume that these classes form the environment with which the Control class interacts. We can define the class "Environment", consisting of the three classes Protection, Data and Management. The Control class then becomes a Control Agent, interacting with the new Environment class (Figure 36). On this basis, we assume that the "Control" class is transformed into an "Agent" class, which represents a set of agents, each of which has a specific purpose.



Figure 36. Agent and Environment classes

In accordance with the individual objectives and the need for certain roles, the class "Agent" includes: "Breaching Agent", "Protection Agent", "IS Policy Agent", "Monitoring agent", "Reporting agent", "Communication Agent", "Processing agent", "Storing agent", "Services agent" (Figure 36).



Figure 37. "IS Policy Agent" Use Case Diagram



Figure 38. "Protection Agent" Use Case Diagram

To describe the role of each agent by using the UML language, a "use case" diagram is used, which describes the interaction of an agent with the environment, which in our case is considered as an OO system. For each of the listed agents, a diagram is created that describes the scenario in which it operates. To show how this is done, the 'use case' diagram is presented to the environment by the 'IS Policy Agent' and 'Protection Agent' agents. The other agents are described in a similar way, which creates an agent-based model of ISS implementation. This model is used to simulate the activity of the designed system. Figure 37 shows a use case diagram for an "IS Policy Agent" and Figure 38 shows a use case diagram for a "Protection Agent".

## 4.6 Simulation of information security systems and analysis of the generated test data

The implementation of the simulation of the ISS architectural model is performed on the

basis of agent- and multi-agent-oriented modeling in NetLogo and I-SCIP-SA environments, allowing mixed (expert, sensory and machine) evaluation of the proposed architectural meta ideas [102].

#### Experiments in NetLogo environment

NetLogo (Figure 39) is a multi-agent cross-platform simulation environment for simulating complex systems over time [47, 118]. The NetLogo environment is based on agent-based models for simulating the actions and interactions of multiple autonomous agents (individual or collective entities such as organizations or groups) working simultaneously. This makes it possible to study the relationships between micro-level models that arise from their interaction and to assess their impact on the system as a whole. Based on the meta-model in Figure 14, an agent-oriented model was created in the NetLogo environment (v.6.0.4).

The results of the simulations of this model are shown in Figure 40. In general, the interactions between the individual blocks are studied: "Protection Agent", "Communication Agent", "Breaching Agent", "IS Policy Agent", "Reporting Agent", "Storing Agent", "Monitoring Agent", "Services Agent" and "Processing Agent". By using elements of Game Theory, as well as a class of Monte Carlo methods for working with random samples, implemented in the NetLogo environment, the presentation of the agents was realized and the interactions between them were realized.



Figure 39. Screenshots from a simulation in a NetLogo environment

#### **Experiments in I-SCIP-SA environment**

In order to be closer to reality, allowing a mixed study of the proposed architectural solutions of the ISS, a multi-agent model [28] of the "system-of-systems" type [126] was developed in the I-SCIP-SA environment (Intelligent Scenario Computer Interface Program for System Analysis) [105]. The experience of [106] and the organization of the model proposed in [103] and implemented in [107], similar to the research in the NetLogo environment, were applied. The aim was to create an opportunity to identify future threats - internal and external in IS, used in a corporate environment, in accordance with the different states of the data used with active participation and the human factor. Mechanically, the results are presented through the object-link organization [108] and provide an opportunity to perform relevant initial and final holistic, classification assessments of the agents in the studied models.



Figure 40. Multi-agent model of DLP system for proactive research of data leakage in corporate environment

Objects representing agents (graphically marked as named, rounded rectangles) have functionalities for both inter-agent communication and visualization of external (recorded or received in real time) data (Figure 40). Inter-agent communication channels are marked with two-way arrows, labeled with the values of weights (colored yellow) and time steps (colored blue), related to the direct (Influence) and feedback (Dependence) relationships between objects in the model. The data on the weights of the inter-agent connections forming trends can be derived from different simulation results in mixed reality, which are obtained as a result of solving mathematical models and external sources, both in real time and after the simulations.

The set of data sources can use: sensors, API functions for direct connection or using records in files of different origin (including expert or other simulation result), which provide the opportunity for proactive system analysis and holistic evaluation of objects in the model (in real time or after the simulation), according to the different data states ("Data in motion", "Data in use", "Data at rest").

The results of the system analysis are interpreted and aggregated in different ways, for example [109, 110, 111], using here "3D Sensitivity Diagram" - "3D Sensitivity diagram" (Figure 41), providing classification of agents (designated as indexed 3D). spheres) in four sectors (Active - Active, Passive - Passive, Critical - Critical and Buffering - Buffering objects, having respectively - "passive" - z < 0 or "active" role -  $z \ge 0$  in relation to the sector in which they are located ), in accordance with the processing and mixing of the initial expert assumptions and the resulting simulation results (for Influence - Influence - x, Dependence - Dependence - y and Sensitivity - z, measured as a percentage of the interval [0, 1]).



Figure 41. Multi-agent model of DLP with additional classification initial estimates of agents in 3D Sensitivity Diagram

The proposed solution provides an opportunity for the proactive participation of the human factor in the decision-making process, ensuring a comprehensive consideration and assessment of the roles of DLP agents and the problem areas that arise. Multi-agent communication, in a system model, uses different organizational strategies such as: "leadership", as well as "negotiation" [112], depending on the selected simulation scenarios. The results of the analysis of the multi-agent model of the DLP system for proactive study of data leaks in the corporate environment show a clear need for balancing, providing expanded control over the communications and services used. However, this also hides a number of ambiguities, as the introduction of new technological solutions can lead to unexpected data leaks and security breaches. Therefore, monitoring, post-analysis and data storage in combination with real-time heuristic protection remain critical to the successful protection of today's corporate environment, taking into account the specifics of the data flows used.

#### Generation and analysis of test data

The implementation of this task is organized, on a selected multi-agent architecture of the ISS, in two steps: (a) stochastic validation of data leakage expectations, through expert assumptions and machine-generated ad-hoc data leakage selections; (b) interactive verification in a virtual corporate environment with the selected prototype of the ISS and cyber-attack vectors, realizing the expectations for leakage of corporate data under a certain playback scenario.

This chapter describes in detail a proactive stochastic solution for mixed validation on the proposed system model.

The verification of the results of the stochastic simulations was carried out empirically, using interactive simulation in transformed reality, organized within the exercises CYREX 2018, 2019 and 2020 [109, 117, 122, 123].

#### 4.5 Conclusion

Chapter 4 describes approaches for creating a model for the implementation of the ISS

through proposed by us methodology for the development of ISS.

On the basis of a project object-oriented model, an OO realization model is built, consistent with the existing realization environment. After performing an analysis of the problem area and based on a conceptual model, the result of this analysis, the requirements for the architecture of the developed ISS are specified. The following is an analysis of existing DLP implementation platforms and selection of the most appropriate one in accordance with the analysis model.

The implementation model describes an existing platform for creating an information security system of DLP type "Cososys EndPoint Protector 5.0.2.1". For this purpose, the existing UML diagrams are used: "Batch diagram", "Component diagram" and "Deployment diagram".

The method presented by us allows for modeling and implementation of new aspects of ISS without having to design the system from scratch. To this end, it is sufficient to further develop the existing ISS by including new uses for the protection of sensitive data for the organization. The chapter presents an example with specific scenarios of new use cases, as well as tests of the extended expansion of the system.

In order to simulate the work of the designed ISS, an agent-based implementation model is built. For this purpose, a simulation model of the developed ISS is created, which can be implemented in a multi-agent cross-platform simulation environment for simulating complex systems over time. An approach for transformation from an object-oriented model to an agent-based model is presented.

The applied solution for conceptual UML meta-design of architectures using different classes of diagrams allows static and dynamic consideration of the functionalities of information security systems. More detailed studies of data leakage expectations have been performed simulated, based on mixed agent- and multi-agent-oriented solutions, providing great flexibility and proximity to reality.

The generation and analysis of test data is organized in two steps:

- Stochastic validation of data leakage expectations, through expert assumptions and machine-generated ad-hoc data leakage selections;
- Interactive verification in a virtual corporate environment with the selected prototype of the ISS and cyber attack vectors, realizing the expectations for leakage of corporate data in a certain scenario for playback..

The proposed practical validation and verification of a selected commercially available DLP system with flexible functionalities adapted to the meta architectures allow for a real combination of expert, sensor and machine simulated data. At the same time, it remains possible to compare them with the designed architectural functionalities, in terms of the real attack vectors in a mixed, futuristic virtual environment for selected scenario combinations.

The agent-oriented approach can show the dynamics of the system, which with other models cannot be represented. The agent-oriented model gives us a complete picture that neither the conceptual nor the object-oriented model can give. ISS simulation makes it possible to study the dynamics of the system in different scenarios. The scenarios are described and presented by case diagrams of use in the OO model and then simulated by the agent approach. The simulation can show the behavior of the system when the environment changes. Such is, for example, a change in legislation or regulations, giving certain priorities, the influence of internal or external to the organization, the emergence of a new type of threat or non-standard ways of data leakage. The results of the simulation help to predict both traditional and less common threats and to optimize the use of Approaches to Information Security (AIS).

Chapter 4 describes the implementation of tasks 5 and 6, defined in "Objective and tasks of the Ph.D. Thesis":

5. Defining an approach for transformation of the ISS project model into an implementation model;

6. Simulation of ISS and analysis of the generated test data

As a result of the performed research activity the following scientific and applied contributions are achieved:

- 1. UML model of ISS implementation in an organization using DLP platform "Cososys Endpoint Protector 5.0.2.1" is presented
- 2. Comparative analysis of existing DLP platforms for implementation based on the requirements described in the analysis model.
- 3. Design, implementation and testing of extension of existing ISS with support of new use cases.
- 4. Creating a simulation model of the architecture of an information security system of the type Data Leak Prevention /DLP/ based on a conceptual model and objectoriented description of its architecture using agent- and multi-agent representation in the environment NetLogo and I-SCIP-SA. Simulation study of the architecture of the DLP system for information security by performing stochastic validation and interactive verification.

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